



**Patient Experience Committee
Medical Board - NYPQ**

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March 26th, 2019

Dear Colleagues,

The Patient Experience Committee would like to keep you informed of some important changes here at NYPQ. The importance of our workgroup has been recognized and has been elevated in status to a formal committee of the Medical Board.

We are embarking upon this year's annual module centered on conveying empathy and compassion to our patients.

We know that every caregiver has a unique story to tell about a successful patient encounter and we would like you to share your experience with us. We are really interested in listening to "your best techniques" and your best "compassionate encounters". With your permission, we want to share these techniques so that others may learn and be inspired to improve.

Please contact Naaima Siddiqui, nks9001@nyp.org with your suggestion

Thank you again for all that you do and your commitment to Patient Experience.

"GOOD COMMUNICATION IS GOOD MEDICINE! "

Best,

J.J.

Joseph J. Abularrage, MD, MPH, M.Phil, FAAP
Medical Director-Patient Experience